

Methods of Payment in International Trade

Who Is This Briefing For?

You should read this Briefing if you trade internationally and want to know what your options are in making and receiving international payments. You may wish to pass on the information in this Briefing to your colleagues in the Sales & Marketing team and your Finance Director so that they are aware of these issues.

What Does This Briefing Tell Me?

This Briefing explains the different methods of getting paid and the different levels of risks involved. You should note that none of the methods outlined below will completely eliminate the payment risks associated with international trade, so you should consider your preferred payment option with care and hedge the risks along with appropriate credit insurance and credit checks on your customers.

Introduction

Getting paid for providing goods or services is critical for any business. However, getting paid for an international transaction (also commonly known as "export receivables") can be a very different experience from securing payment on business with other UK entities, due to the number of extra factors that can influence the process.

The main factor in considering how an exporter expects to be paid for a transaction is the potential risk that they and their customer are willing to face between them - don't forget, there are always two sides to any situation. There are different types of risk that you will face as an exporter, this briefing will consider the payment risk.

It is often a good idea, during, or even before contract negotiations, to consider where, on the diagram below, you and your customer will be comfortable in placing yourselves.

Payment Risk Ladder				
Exporter:	Least Secure →	Less Secure →	More Secure →	Most Secure →
	Open Account	Bills for Collection	Documentary Credits	Advance Payment
Importer	Most Secure	← More Secure	← Less Secure	← Least Secure

Open Account

This is the least secure method of trading for the exporter, but the most attractive to buyers. Goods are shipped and documents are remitted directly to the buyer, with a request for payment at the appropriate time (immediately, or at an agreed future date). An exporter has little or no control over the process, except for imposing future trading terms and conditions on the buyer. Clearly,

this payment method is the most advantageous for the buyer, in cash flow and cost terms. As a consequence, Open Account trading should only be considered when an exporter is sufficiently confident that payment will be received.

It should be noted that in certain markets, such as Europe, buyers will expect Open Account terms. The financial risk can often be mitigated by obtaining a credit insurance policy to cover the potential insolvency of a customer, that provides reimbursement up to an agreed financial limit. There are a number of commercial insurers who specialise in this market - contact your insurance representative for details.

Advance Payment

The most secure method of trading for exporters and, consequently the least attractive for buyers. Payment is expected by the exporter, in full, prior to goods being shipped.

As one might imagine, having covered the two extremes on the Payment Risk Ladder, commercial decisions have to be made and this usually results in selecting one of the middle rungs of the ladder. This is where banking products such as Bills for Collection and Letters of Credit come in to play.

Bills for Collection

More secure for an exporter than Open Account trading, as the exporter's documentation is sent from a UK bank to the buyer's bank. This invariably occurs after shipment and contains specific instructions that must be obeyed. Should the buyer fail to comply, the exporter does, in certain circumstances, retain title to the goods, which may be recoverable. The buyer's bank will act on instructions provided by the exporter, via their own bank, and often provides a useful communication route through which disputes are resolved.

The Bills for Collection process is governed by a set of rules, published by the International Chamber of Commerce (ICC) called "Uniform Rules for Collections" document number 522 (URC522). Over 90% of the world's banks adhere to this document - pick up a copy from the ICC (See contact details below) or your bank and familiarise yourself with the contents.

There are two types of Bill for Collection, which are usually determined by the payment terms agreed within a commercial contract. Different benefits are afforded to exporters by each and they are covered separately below:

Documents against Payment (D/P)

Usually used where payment is expected from the buyer immediately, otherwise known as "at sight". This process is often referred to as "Cash against Documents".

The buyer's bank is instructed to release the exporter's goods only when payment has been made. Where goods have been shipped by sea freight, covered by a full set of Bills of Lading, title is retained by the exporter until these documents are properly released to the buyer. Unfortunately, for airfreight items, unless the goods are consigned to the buyer's bank* no such control is available under an Air Waybill or Air Consignment Note, as these documents are merely "movement certificates" rather than "documents of title". Similarly there is no such control available for road or rail transport.

* Under URC522, goods should not be consigned to a bank without prior approval.

Documents against Acceptance (D/A)

Used where a credit period (e.g. 30/60/90 days - 'sight of document' or from 'date of shipment') has been agreed between the exporter and buyer. The buyer is able to collect the documents against their undertaking to pay on an agreed date in the future, rather than immediate payment. The exporter's documents are usually accompanied by a "Draft" or "Bill of Exchange" which looks something like a cheque, but is payable by (drawn on) the buyer. When a buyer (drawee) agrees to pay on a certain date, they sign (accept) the draft. It is against this acceptance that documents are released to the buyer. Up until the point of acceptance, the exporter may retain control of the goods, as in the D/P scenario above. However, after acceptance, the exporter is financially exposed until the buyer actually initiates payment through their bank.

Bills for Collection are used in certain markets (particularly Asian) to fulfil Exchange Control Regulations. They are a cost-effective method of evidencing a transaction for buyers, where documents are handled (and reported) via the banking system.

Letters of Credit (L/Cs), also known as Documentary Credits (DCs)

What is a DC?

A bank-to-bank commitment of payment in favour of an exporter, guaranteeing that payment will be made against certain documents that, on presentation, are found to be in compliance with terms set by the buyer.

This is an area in which financial terminology (and acronyms) really builds up a head of steam. It is probably worth explaining some commonly used terms, to provide a basic understanding.

Like Bills for Collections, DCs are governed by a set of rules from the ICC. In this case, the document is called; "Uniform Customs and Practice" and the latest version is document number 500. In short, it is known as UCP500 and, again, over 90% of the world's banks adhere to this document.

Irrevocable: The terms and conditions within a DC cannot be changed without the express agreement of the exporter (the beneficiary). Revocable DCs are very unusual, as the conditions can be changed unilaterally by the buyer, which is rarely acceptable to an exporter.

Unconfirmed: The payment commitment within the DC is provided by the buyer's (Issuing) Bank.

Confirmed: If an exporter has any concerns about the circumstances which may prevent payment being made from either the Issuing Bank or buyer's Country, the adding of "Confirmation" moves the bank/country risk issues to the bank which adds its confirmation (the Advising bank) and notifies the DC to the exporter. The price of such a confirmation will obviously depend upon the level of perceived risks to be covered. Banks can often provide indicative pricing for confirmations prior to the arrival of the DC, so that costs can be estimated.

What does all this mean?

The exporter and buyer can agree detailed terms, as part of the commercial contract. This can include exactly what documents need to be produced and precisely what detail such documents should quote.

DCs, as well as offering a bank's commitment to pay, also offer benefits in terms of finance. Speak to your bank, or the Advising/Confirming Bank to see how they can help. Additionally, Commercial Insurers now offer an insurance-backed product that covers the same basic risks as confirmations. Please speak to your insurer for details.

Standby Letters of Credit (SBLCs) or Bank Guarantees

SBLCs are similar to Bank Guarantees, in that they sit behind a transaction and are only called upon if the buyer fails to pay in the normal course of business (which is often Open Account). They can be particularly useful to cover an underlying financial risk where multiple payments are to be made, possibly as part of an agreed schedule. However, they do not offer the documentary control of DCs to buyers and, as such they are an unconditional guarantee.

Other International Trade Risks

Customer Risks

Can they / will they pay? Exporters should find out everything they can about their buyers. Banks can help by contacting the buyer's bank for a reference. There are many commercial organisations that can provide credit information at relatively little cost. Does the exporter have any local contacts or agents who might be prepared to find out what they can?

On the basis of the above information, the exporter can start to think about his stance in terms of the payment risk ladder (fig.1 above).

Country Risks

There is no substitute for good information and many exporters will visit a new or potential export market before they begin trading, to try and understand "how it ticks". If this is not possible, there are a number of Government agencies that can provide much data. UK organisations include:

- UK Trade and Investment
- Association for African Owned Enterprises (UK)
- Institute of Export
- Local Chambers of Commerce
- Banks

Key data subjects will include:

- Economic, financial and political stability - at a National as well as financial institutional level;

- Foreign Exchange availability and volatility - an exporter's UK bank should be able to assist here also

- Import restrictions/tariffs - Are there any?

- Does the country have a habit of changing rules regularly or quickly?

Main Types of Money Transfers

SWIFT Inter-Bank Transfer - now firmly established as standard practice in the major trading nations. The buyer will instruct their bank to make payment to any bank account specified by the exporter. It is good practice, therefore, for the exporter to include their account details on their invoice heads.

Buyer's Cheque - an unsatisfactory method of settlement for the exporter as it carries the risk of dishonour upon presentation as well as the added inconvenience of being slow to clear. There is also the very real danger of the cheque being lost in transit as well. A cheque is also unsatisfactory if it is in the currency of the buyer, as this will take longer to clear and will involve additional bank charges. Exporters should only use this method if they have an established trading history with their customer or in cases where the profit margin has been increased to offset cash flow problems anticipated by the delay in receiving payment.

Banker's Draft - this is arranged by the buyer who asks their bank to raise a draft on its corresponding bank in the exporter's country. Provides additional security to a buyer's cheque, but they can be costly to arrange and they do run the risk of getting lost in transit.

International Money Orders - these are similar in nature to postal orders. They are pre-printed therefore cheaper to obtain than a Banker's Draft, although again there is the risk of loss in transit.